

Tom Ourada | City Administrator
City of Crete | 243 East 13th Street | Crete, NE | 68333
Office: 402 826-4312 | Cell: 402 826-9758



Follow Us: [Facebook](#) / [Twitter](#) / [Instagram](#) / [Website](#)

From: Murty, Dayton N <Dayton.Murty@charter.com>
Sent: Thursday, December 28, 2023 10:21 AM
To: Murty, Dayton N <Dayton.Murty@charter.com>
Subject: Charter Communications - Upcoming Changes

Dear Franchise Official:

We appreciate our customers and continue to enhance our services with the finest communication and entertainment products available, while also providing a compelling suite of services at the greatest value. Despite our best efforts, rising costs, including programming fees charged by TV networks have impacted our pricing. Customers are being notified via bill message regarding the following price changes that will take effect on or after January 30, 2024. Please note for customers who may be paying a promotional price, the retail price does not take effect until the end of the promotional period.

Product	Price
Broadcast TV Surcharge	Will increase by \$2.55/month.
Spectrum TV Select	Will increase by \$5.00/month.
Spectrum TV Silver and Gold	Will each increase by \$10.00/month.
Spectrum TV Select Signature	Will increase by \$5.00/month.
Spectrum TV Select Plus	Will increase by \$5.00/month.
Spectrum Mi Plan Latino (Customers will receive 11 new channels.)	Will each increase by \$5.00/month.
Grandfathered Spectrum Mi Plan Latino (Customers will receive 22 new channels.)	Will increase by \$8.00/month (customers will receive a \$3.00 credit for 12 months to offset the increase).
Grandfathered Spectrum Mi Plan Latino Silver and Gold	Will each increase by \$13.00/month (customers will receive a \$3.00 credit for 12 months to offset the increase).
Grandfathered Spectrum Lifestyle Plan Silver and Gold	Will each increase by \$5.00/month.
Spectrum Latino View	Will increase by \$3.00/month.
Spectrum Entertainment View	Will increase by \$3.00/month.
AMC+	Will increase by \$1.00/month.
Spectrum Digi Tier 1	Will increase by \$3.00/month.

Product	Price
Adult Programming	Will increase to \$19.99/month.
Spectrum TV Bundle (grandfathered legacy Time Warner Cable bundle that includes customers subscribing to double play (video and internet) and triple play (video, internet, and voice))	Will increase by \$20.00/month.
Spectrum Digital Terminal Adapters	Will increase by \$1.51/month.
Spectrum Receivers	Will increase by \$1.51/month.

We remain committed to providing excellent communications and entertainment services in your community. If you have any questions about this change, please feel free to contact me at 402-328-3536 or via email at dayton.murty@charter.com.

Sincerely,



Dayton Murty
Sr. Manager, Government Affairs



Dayton Murty | Sr. Mgr, Government Affairs
5400 S. 16th Street | Lincoln, NE 68512
O: 402.328.3536 | C: 417.529.9977
E: dayton.murty@charter.com