Learning Support Services & Faculty Resource Center

Candace Walton, Ph.D., V.P. of Innovation and Instruction

Abie Ott, Director of Educational Planning, the FRC, and interim supervisor of Learning Support Services



Learning Support Services & Faculty Resource Center Team Leadership

Candace Walton, Ph.D.

Vice President
Innovation & Instruction
Chief Academic Officer



Abie Ott

Director of Educational Planning &
the Faculty Resource Center,
Interim supervisor of Learning Support Services
Area-Wide



Jeffrey Wisdom

Director of Instructional
Technology
Area-Wide





Learning Support Services (LSS)



LSS provides consistent technical and trouble-shooting support for our learning management system, Canvas.

They serve as a technical resource to help faculty:

- submit grades,
- link their syllabus, and
- use Canvas tools and integrations.

LSS collaborates to develop focused training and guidance for faculty's use of CCC's learning management system and other technology.



Learning Support Services

Instructional Technology Specialists

Colleen Vetick

Columbus
Canvas Student Help
Cards & Videos

Julie Rican

Grand Island / Kearney
Catalog, Bookstore LTI,
"How To" Documents

Jennifer Walker

Grand Island / Kearney
Live Video Scheduling

Peggy Chessmore

Hastings
CCC 101, Webinar
Trainings

Sondra Meyer

Hastings
Electronic Textbook
Integration













Faculty Resource Center (FRC)



Supports teaching and learning across the college by sharing educational best practices through professional development.

The FRC facilitates:

- one-on-one or group consultations for personalized advice on and support for teaching and learning;
- workshops and professional learning sessions;
- program and curriculum design, including support for Nebraska Transfer Initiative courses;
- instructional design and student engagement;
- technology integration to enhance student learning;
- college-wide assessment program, course, cocurricular; and
- the New Educator Workshop (HR and LSS collaboration).



Faculty Resource Center

Serving all faculty, college-wide.

Jen Eickmeier

Instructional Design Consultant Columbus



Bailey Johnson

Instructional Design Consultant Hastings



Tracy Watts

Instructional Technology Administrator
Area Wide





New Educator Workshop (N.E.W.)



Welcome to the 2025-26 Class!

Front row (I-r):
Raven King, automotive (H);
Savannah Blanke, dental assisting (H);
Julie Davis, psychology (K);
Samanga (Sam) Amarasinghe, business (H);
Clarence Charles, hospitality/culinary director (H);
Chelsea Richards, associate dean-ASB (H).

Back row (I-r):
Rodney Hoelscher, mechatronics (C);
Chris Junker, electrical (H);
Larry McKenzie, business (C);
Craig Hubbard, commercial construction (H);
Duane Collins, criminal justice (C);
Brian McDermott, quality technology (H);
J.J. Roschewski, business (K).



New Educator Workshop (N.E.W.)

Week One

- Day 1: Welcome to CCC! (GI)
 College Welcome with Dr. Gotschall, Agreements & Building Community, Growth Mindset, Skills of Effective Teachers, The Students & Community we Serve with Campus Presidents
- Day 2: Planning for Teaching and Learning (GI)
 WebCentral, Negotiated Agreement & Your Benefits with Pennie Morgan,
 Curriculum and Instructional Design (contact hours, 15-week plans, Bloom's Taxonomy), Career-Workforce Development with Marni Danhauer
- Day 3: Inclusive Learning (GI)
 Maslow's Hierarchy of Needs and Student Services, Title IX with Dr. Klitz,
 Disability Services
- Day 4: Planning for Teaching and Learning at Your Campus Learning Support Services team introduction and Canvas overview, individualized Canvas and instructional planning support





New Educator Workshop (N.E.W.)



Week Two

- Day 5: Assessment & Feedback (GI)
 Authentic Assessment, Grading & Feedback, Personal Philosophies, Instructional Guidelines & Grading Rationale, Classroom Management, "Day One Ready"
- Day 6: Learning Engagement (GI)
 Instructional Procedures & Guidelines with Dr. Walton, Harmonize-an engagement tool, Planning Instructional Materials & Learning Activities
 (Jumpstart Model, Kagan Teaching Strategies, Discussions with a Twist), Raider Ready
- Day 7: Library Resource Centers & Instructional Planning at Your Home Campus
 - LRC tour and presentation, individual meetings with Oakeson Steiner, individualized instructional planning and Canvas support
- Day 8: Financial Aid, Advising, Student Services, ITS
 Financial Aid with Becca Dobry, Early Alert Reporting with CCC Retention Team,
 Registration & Advising with College Registrar, All-College Faculty Senate,
 CCCEA, ITS Presentation, Your Teaching Space with IT at your location,
 individualized instructional planning support



New Educator Perspectives

The New Educator Workshop was wonderful. I was invited in as a new administrator and not only was it extremely beneficial for me in gaining a sense of the CCC community and culture, but honestly it showed me just how bad my onboarding experience was at my previous institution when I was hired as faculty.

The resources (including the people!) that are available here and the effort that's being put into getting them into our classrooms to enhance our students' experience are great. I really appreciate that new instructors aren't left alone to figure things out as they go (as I've seen happen elsewhere), but that the folks in the FRC and LSS really, truly want to help. I left that room with a lot more knowledge, new connections, and absolutely zero doubt that everyone there cares about our students and their educational experience and future.

Chelsea Richards

Associate Dean of Instruction – Arts, Science, and Business
Hastings
N.F.W. Class of 2025





New Educator Perspectives

Denise Kozel

Electrical Technology Instructor

Grand Island

N.E.W. Class of 2024

Education

AAS, electrical technology

Licenses

- Master Electrical Inspector
- Electrical Contractor
- Building Inspector

Experience

- 20+ years in the electrical industry
- Journeyman Electrician
- Electrical Contractor
- Inspector Hall County, Nebraska



New Educator Perspectives

Dr. Samanga Amarasinghe (Sam)

Business Administration

Hastings

N.E.W. Class of 2025

Education

- BA, History
- BS, Intelligence & Security Studies
- MA, Leadership
- MPhil and PhD, Public Policy & Administration

Experience

- Hardware & software engineer, Sri Lanka
- IT operations, Bellevue University, Omaha
- Head Esports Coach, Bellevue University, Omaha
- Adjunct instructor, business and technology
- Instructor for the Dept. of Justice & US Coast Guard Auxiliary





Thank you!