



# STATE OF NEBRASKA

**Jim Pillen**  
Governor

**NEBRASKA STATE PATROL**  
**Colonel John A. Bolduc**  
Superintendent  
P.O. Box 94907  
Lincoln, NE 68509-4907  
Phone (402) 471-4545

Chief Gary Young  
Crete Police Department  
1945 Forrest Avenue  
Crete, NE 68333

September 1, 2023

Dear Chief Young,

The purpose of this letter is to address necessary cost increases associated with maintenance and infrastructure of MACH (Mobile Architecture for Communications Handling). The Nebraska State Patrol administrates the MACH application, which provides a collaborative command and control vehicle location and communication tool to over 125 federal, state, county, local and tribal law enforcement agencies in Nebraska.

The MACH software was shared with agencies beginning in 2016. The rate of \$24 per user/year has remained the same over the 6-year period of the statewide shared software model. The MACH fees paid by the agencies cover the cost of the infrastructure needed to support MACH as well as an annual Google Map License Fee. Cost increases are now necessary to cover the cost of the Google license fee and the infrastructure. In 2023, the Google License fee increased from \$12 per user/year to \$15 per user/year. In response to that increase as well as increased costs for infrastructure, effective January 1, 2024, the annual MACH fee will be \$29 per user/year.

Pursuant to the software sharing agreement executed between your agency and the Nebraska State Patrol, you may terminate your current agreement with 30 days written notice. If you choose not to terminate, to avoid any interruption in service, please sign the enclosed revised Exhibit A, Mach Agreement reflecting this rate increase and return to the NSP TraCS/MACH mailbox at [nsp.tracsmach@nebraska.gov](mailto:nsp.tracsmach@nebraska.gov) or via mail to Nebraska State Patrol, 4600 Innovation Drive, Lincoln NE 68521, Attn: NSP IT, no later than November 30th, 2023.

If we do not receive your executed agreement, nor a cancellation notice, your agreement for Mach software will automatically terminate on December 31st, 2023. We are attempting to provide enough advance notice for all agencies to make the proper adjustments to their respective annual budgets.

If you have any questions concerning these increases, please do not hesitate to contact Christine Neukirch at (402) 479-4016. Thank you for your continued partnership in public safety.

Sincerely,

A handwritten signature in blue ink, appearing to read "John A. Bolduc".

Colonel John Bolduc  
Superintendent of Law Enforcement and Public Safety



**AN INTERNATIONALLY ACCREDITED LAW ENFORCEMENT AGENCY**

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**EXHIBIT A**  
**MACH AGREEMENT**

Whereas the parties have an agreement to share software services, and whereas **Crete Police Department** desires to have access to the MACH software, pursuant to prior agreement, the parties agree pursuant to Sections 1 and 2 of the Software Sharing Agreement to the following additional terms and conditions:

**SERVICES**

The parties agree that the Nebraska State Patrol will provide the infrastructure and access to MACH. The infrastructure includes databases, server and a redundant system. The Nebraska State Patrol will also provide initial training, agency and user account set-up and on-going support.

**FEES**

Effective, January 1, 2024, the fee for MACH Support is \$29 per user account per year. For any services provided prior to January 1, 2024, services will be prorated at a rate of \$24 per user account. For any activation of services after January 1, 2024, services will be prorated at \$29 per user account per year. User accounts added or removed during the year between reporting periods will not affect the rate. In subsequent years, the number of user accounts will be determined by the Nebraska State Patrol and billed in December. Payments shall comply with Section 2 of the prior agreement referenced above.

IN WITNESS WHEREOF, the parties do hereby execute this Agreement.

Party receiving services:

Crete Police Department

By: \_\_\_\_\_ Date: \_\_\_\_\_  
Signature  
Name and Title: \_\_\_\_\_

Party providing services:

Nebraska State Patrol

By: \_\_\_\_\_ Date: \_\_\_\_\_  
Kevin M. Ryan, Captain  
Administrative Services