

CCC Success Coach Program – launching Fall 2022

*A CCC Strategic Initiative,
focused on providing semi-
structured, high-level
coaching to students to help
encourage them, guide them,
and promote their
persistence to award
completion.*



Success Coach Program

Approximately 180+ Students will be assigned a Success Coach for a pilot run during the 2022-2023 academic year

CCC Staff and Faculty serving as Coaches – 3-4 students per coach

- *Semi-structured coaching at designated times of the semester(s), focused on the following objectives:*
 - *Rapport Building*
 - *Academic-focused conversations*
 - *Resources needed – internal or external*


Pilot Participants:

Susan Thompson
Buffet Scholars and
Students below
Standards of Progress

Success Coach Expectations

1. Build rapport.... Be engaged, supportive, and their encourager.
2. Provide 4 – 7 outreach/coaching interactions per semester with assigned students (through a variety of mediums)
3. Be aware of the students' academic performance and collaborate with other staff to help ensure their success.
4. Be a liaison. Introduce students to program faculty. Refer and guide students to appropriate departments for support services.





Guide for Success Coaching

[Coaching Framework](#)

Upcoming....



PILOT GROUP
PARTICIPANTS
IDENTIFIED –
RANDOM SAMPLING



ORIENTATIONS THIS
SUMMER FOR 2022-
2023 SUCCESS
COACHES



COACHING SCRIPT IN
DEVELOPMENT



HIRING A FULL-TIME
DIRECTOR OF
SUCCESS COACH
PROGRAM



INSTITUTIONAL
RESEARCH OFFICE –
IDENTIFYING
METRICS

Questions and Ideas

