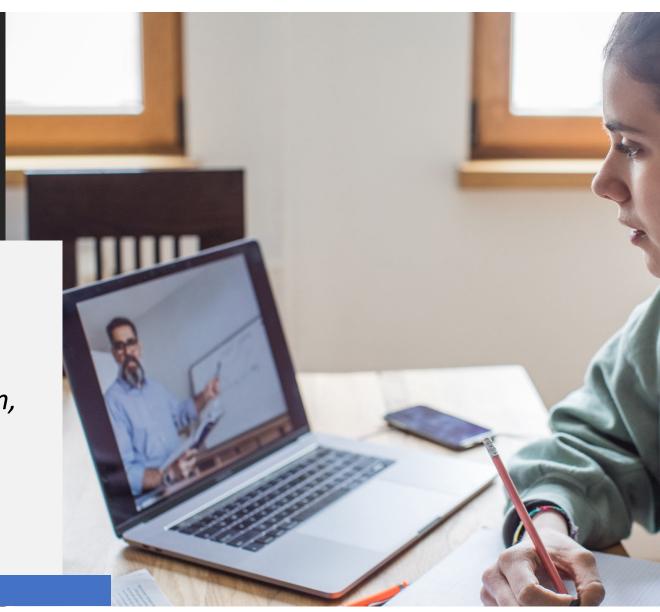
CCC Success Coach Program – launching Fall 2022

A CCC Strategic Initiative, focused on providing semistructured, high-level coaching to students to help encourage them, guide them, and promote their persistence to award completion.



### Success Coach Program

#### **Pilot Participants:**

Susan Thompson
Buffet Scholars and
Students below
Standards of Progress

Approximately 180+ Students will be assigned a Success Coach for a pilot run during the 2022-2023 academic year

CCC Staff and Faculty serving as Coaches – 3-4 students per coach

- Semi-structured coaching at designated times of the semester(s), focused on the following objectives:
  - Rapport Building
  - Academic-focused conversations
  - Resources needed internal or external

## Success Coach Expectations

- 1. Build rapport.... Be engaged, supportive, and their encourager.
- 2. Provide 4 7 outreach/coaching interactions per semester with assigned students (through a variety of mediums)
- 3. Be aware of the students' academic performance and collaborate with other staff to help ensure their success.
- 4. Be a liaison. Introduce students to program faculty. Refer and guide students to appropriate departments for support services.



# Guide for Success Coaching

**Coaching Framework** 

#### Upcoming....



PILOT GROUP PARTICIPANTS IDENTIFIED – RANDOM SAMPLING



ORIENTATIONS THIS SUMMER FOR 2022-2023 SUCCESS COACHES



COACHING SCRIPT IN DEVELOPMENT



HIRING A FULL-TIME DIRECTOR OF SUCCESS COACH PROGRAM



INSTITUTIONAL
RESEARCH OFFICE –
IDENTIFYING
METRICS

# Questions and Ideas

