



Hastings Public School District

1515 W 8th St
Hastings, NE 68901

Form 470: 260011278
2026-Hastings-WAN RFP

Attn: Gary Needham
erate-consultant@esu9.us
402-463-5611

Attn: Lawrence Tunks
Lawrence.tunks@hpstigers.org
402-461-7500

1/13/2026

Company Overview

ALLO is a leading regional telecommunications provider, delivering advanced data, voice, and technology solutions since 2003. Certified by the Nebraska Public Service Commission, we proudly serve governmental entities, businesses, and residents across Nebraska, Colorado, Arizona, and Missouri. Our state-of-the-art technologies, paired with a customer-first approach, set us apart in delivering fast, reliable, and personalized service.

ALLO brings proven experience, deep expertise, scalable solutions, and strong financial backing to drive the success of your initiative. Our large team of local professionals are ready to provide responsive, personalized support today and well into the future. Our people, resources, and commitment ensure that your partnership with ALLO is built for long-term success.

Over the past twenty years, we have grown into a trusted leader in fiber technology—driven by our technical expertise, dedicated team, high-quality products, and a reputation for exceptional customer service. Our cutting-edge fiber network, supported by a skilled team of engineers and operators, delivers unmatched capacity and reliability to the communities we serve. As we continue to expand, our commitment remains focused on empowering partner communities with fast, dependable, and future-ready connectivity.

Partnership for Success

At ALLO, we are more than a service provider, we are your committed partner in progress. Our relationship goes beyond transactions, built on collaboration, expert guidance, and a shared drive for growth. Together, we turn challenges into opportunities and goals into achievements.

Reliability Beyond Measure

Trust begins with reliability. Our services are designed to deliver consistent, secure connectivity—so you can stay focused on what matters most. With advanced infrastructure and dedicated support, we ensure your operations run smoothly and your peace of mind stays intact.

Primary Industries Served

For over two decades, ALLO has partnered with healthcare, education, government, enterprise, and local business organizations to deliver tailored, high-performance solutions. Our scalable fiber connectivity and advanced technologies are designed to boost operational efficiency, simplify workflows, and fuel long-term growth. With enterprise-grade services and a relentless focus on innovation, ALLO equips organizations to thrive in a fast-moving digital world—with confidence, speed, and reliability.

Primary Services

Fiber Voice (PRI, SIP, POTS, MS TEAMS, Cloud Voice), Internet, Metro Ethernet, ELINE (PTP), ELAN, AWS Direct Connect, Microsoft Azure Cloud Service, Firewall 365, Video Services (IPTV), Managed Services Provider, SD WAN, CaaS.

ALLO has reviewed and agrees to the terms outlined in this RFP.

- ✓ **Locally operated, fiber-rich network**
Built and maintained by teams who live and work in your community
- ✓ **Community-first approach**
ALLO actively invests in and supports the communities we serve
- ✓ **Future-ready infrastructure**
Scalable capacity designed to meet evolving technology demands
- ✓ **Robust data center presence**
With local, regional, and national facilities ensuring performance and redundancy
- ✓ **24/7 local support**
Backed by a Dedicated Account Team

Core Values & Markets Served

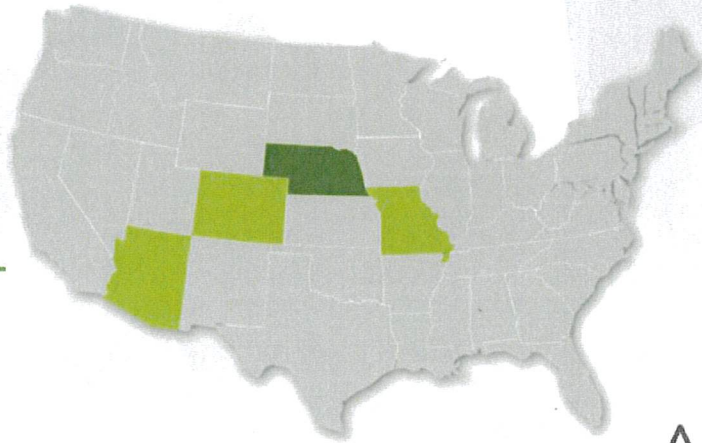
HONEST
LOCAL
EXCEPTIONAL
HASSLE-FREE

Allo
FIBER

Markets We Serve

50+
Communities Served

1.2M+
Population Served



Allo
FIBER

Contact Information

Hollie Messinger

Enterprise Account Executive
hollie.messinger@allofiber.com
402-781-0545

Blake Skolaut

Business Sales Executive
blake.skolaut@allofiber.com
531-500-0013

Bret Oltman

Business Sales Engineer Lead
bret.oltman@allofiber.com
402-730-7908

Jay Blattner

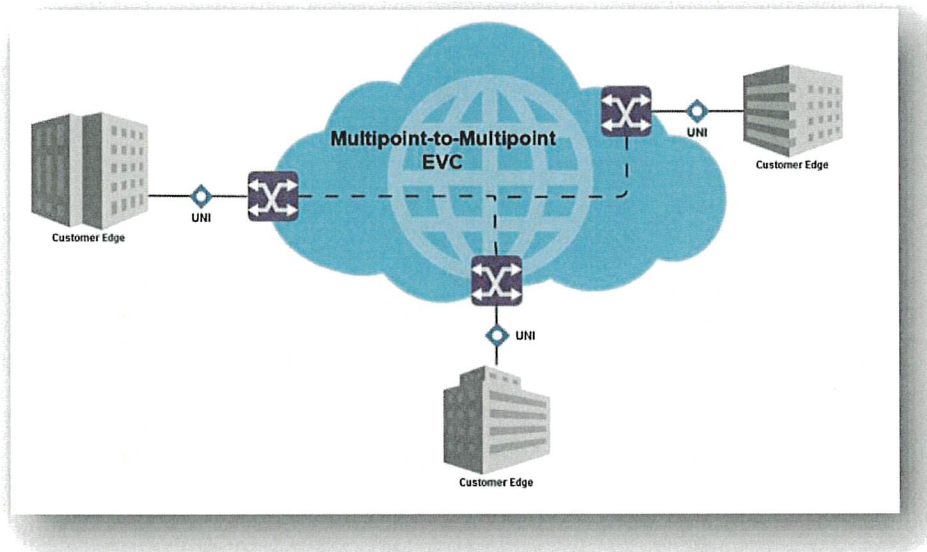
Business Sales Engineer
jay.blattner@allofiber.com
308-380-9887

Anthony Tichota

Business Enterprise
Sales Manager
anthony.tichota@allofiber.com
402-770-8635

ALLO Proposed Services

ELAN: The EVP-LAN is a multipoint-to-multipoint connection design that allows service multiplexing on any of the connecting UNIs. This solution is utilized when a customer needs a fully meshed layer 2 private LAN. This type of solution is often used as a hub and spoke replacement because it allows for expansion of DR sites, direct spoke-to-spoke communication in the case of voice traffic and other traffic types. **EQUIPMENT:** Accedian GTs and Juniper EX4300.



ALLO Service Level Agreement | Network Availability Guarantee

ALLO Fiber's network is guaranteed to be available and capable of forwarding IP packets 99.99% of the time, averaged over a calendar month. ALLO Fiber's IP network includes the customer access port (the port on the ALLO Fiber aggregation router upon which the customer's circuit terminates) and the ALLO Fiber IP backbone network. The ALLO Fiber IP backbone includes ALLO Fiber owned and controlled routers and circuits, including any transit connections and the customer-based network interface device. ALLO Fiber's Network Availability Guarantee does not include the customer's Local Area Network (LAN), scheduled and unscheduled maintenance events, customer owned Customer Premise Equipment (router or CPE), customer caused outages or disruptions, and force majeure events. If the Network Availability Guarantee is not met in a calendar month, the customer is eligible to receive a credit up to 25% of the monthly service charge (MRC) for that month for each full hour of outage in excess of the 99.99% guaranteed under this SLA up to a maximum of one month's recurring charge.

Latency Guarantee

The ALLO Fiber network (as defined in the previous section) is guaranteed to have an average round trip packet transit time within the ALLO Fiber backbone network over a calendar month of 5ms or less. This is measured from the customer premise ALLO equipment to the egress point at the nearest data center. The average network latency is measured as the average of 5-minute samples taken throughout the month. The ALLO Fiber Latency Guarantee does not include the customer's Local Area Network (LAN),

scheduled and unscheduled maintenance events, customer owned Customer Premise Equipment (router or CPE), customer caused outages or disruptions, and force majeure events. If the Latency Guarantee is not met in a calendar month, the customer is eligible to receive a credit up to 25% of the monthly service charge (MRC) for that month for each full 1ms above the 5ms average maximum guaranteed under this SLA up to a maximum of one month's recurring charge.

Mean Time to Repair

ALLO Fiber operates a 24/7/365 NOC to respond to all calls immediately. Tickets will be opened immediately upon a customer reported issue. MTTR SLA is measured as the average time it takes to restore all Failures of the Network Availability Guarantee for all Customer sites with similar circuit types during a calendar month. (For the purposes of determining MTTR measurements, only a failure of the Network Availability Guarantee shall constitute a Failure; failures of other guarantees do not apply to MTTR.) Ethernet – 4 hours

Measurement: MTTR is the period of time beginning when a trouble ticket is opened by either ALLO or the Customer as a result of a Failure, and ending when the Failure has been remedied. The MTTR service guarantee takes effect on the 1st calendar day of the first full month after the connection is successfully installed and activated. If ALLO fails to meet the MTTR for a calendar month, the Customer will receive a credit of 25% of the MRC for that month for each hour over the MTTR.

Packet Loss Guarantee

The ALLO Fiber network is guaranteed to have a maximum average packet loss of 1 percent or less during any calendar month.

Credit Requests

ALLO Fiber will offer credits outlined above should these guarantees not be met, subject to verification by ALLO Fiber. Requests for credits must be in writing and received by ALLO Fiber no later than seven days from the disruption in service as outlined in the guarantees above. Customers requesting credits must have opened a trouble ticket with the ALLO Fiber Network Operations Center (NOC) at the time of the incident (855-632-3154). Please allow one week for credit requests to be adequately researched by ALLO Fiber prior to posting to customer account. Total credits under this SLA are limited to the monthly service charge for the month in which the service does not meet the commitment. Concurrent events will not provide consecutive credits. Requests for credits may be mailed to ALLO Fiber, 610 Broadway, Box 1123, Imperial, NE 69033 or faxed to 308-882-7850.

Ongoing Support (24/7 NOC)

ALLO provides comprehensive support throughout every phase of the project lifecycle—including design, deployment, operations, maintenance, and ongoing evolution. For any service issues, customers should contact our dedicated support line to initiate a support ticket (855-632-3154). From there, a

Business Customer Service Representative (CSR) will promptly escalate the issue to the appropriate support tier to ensure timely resolution.

Definition of Levels

Level 1: tickets 1+ hour past SLA and/or the customer has requested an escalation

Level 2: tickets 3+ hours past SLA and/or the customer has requested an escalation

Level 3: tickets 5+ hours past SLA and/or the customer has requested an escalation

Escalation List

Level 1: Joel Reynolds (Supervisor) | Joel.Reynolds@allofiber.com | 531-500-2396

Level 2: Ben Powell (Manager) | Ben.Powell@allofiber.com | 402-781-4654

Level 3: Jason Mentore (Senior Manager) | Jason.Mentore@allofiber.com | 402-781-0736

Level 4: Allison O'Neil (Chief Experience Officer) | Allison.O'Neil@allofiber.com | 308-633-7805

Billing

ALLO Fiber provides the option of SPI or Bear invoicing.

Contract Term

ALLO has provided pricing options for 36-month and 60-month contract terms. Upgrades allowed during contract term.

ALLO ELAN Per Circuit Pricing

RE: Hastings Public School District | 2026-Hastings-WAN

Form 470: 260011278

BEN: 138846

ALLO SPIN: 143053851

Attn: Gary Needham
erate-consultant@esu9.us
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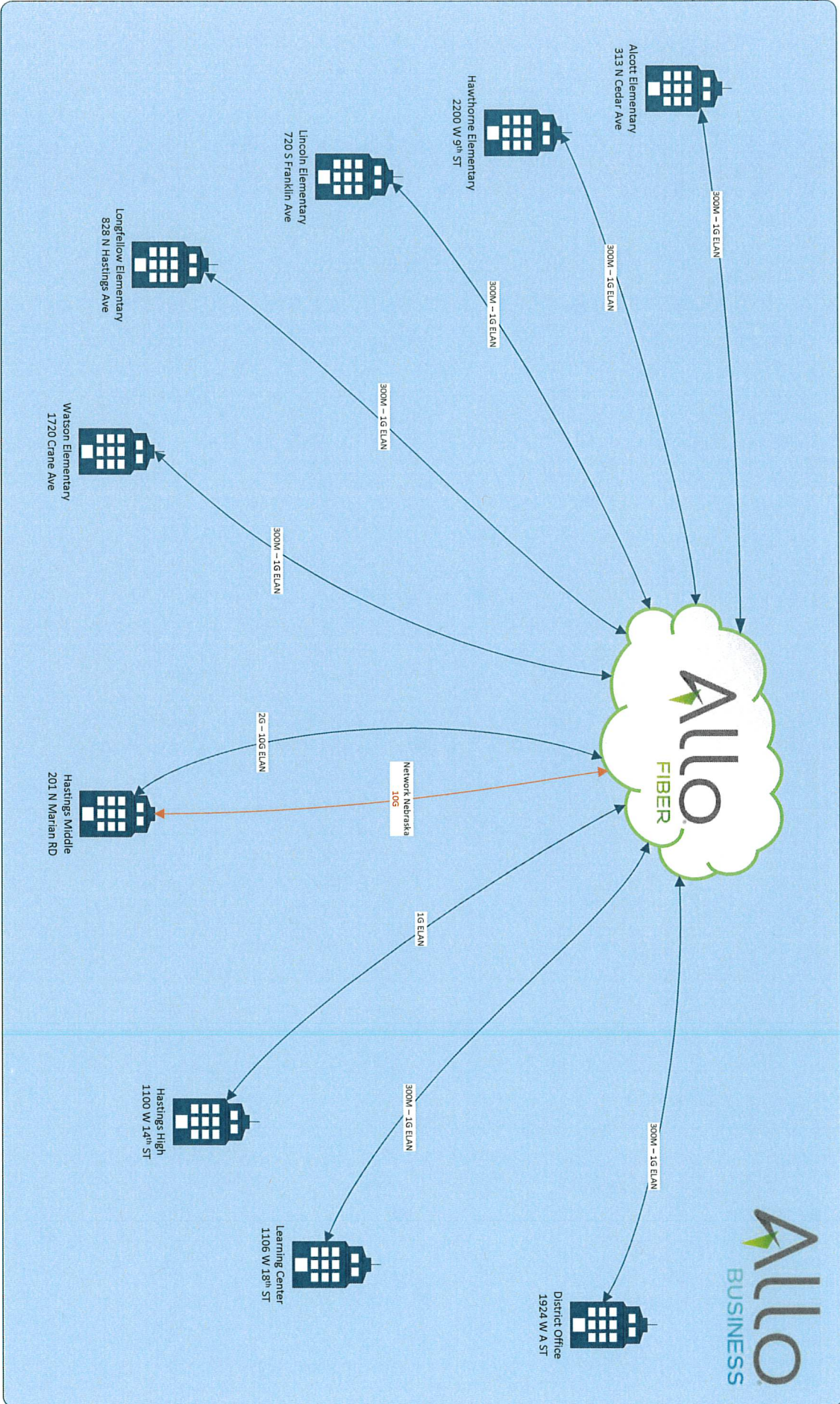
Attn: Lawrence Tunks
lawrence.tunks@hpstigers.org
402-461-7500

Bandwidth	36 Mo Term MRC	60 Mo Term MRC	Taxes & Fees
300M	\$490	\$440	\$0
500M	\$570	\$515	\$0
1G	\$700	\$630	\$0
2G	\$890	\$805	\$0
5G	\$1,200	\$1,085	\$0
10G	\$1,495	\$1,355	\$0

Locations and Current Connectivity

Following is a table of district buildings and the current connectivity

BEN	Building Name	Address (all are located in Hastings, NE 68901)	Current Usage (Mbps)
79325	Alcott Elementary School	313 N Cedar Ave	300 Mbps
79321	Hawthorne Elementary School	2200 W 9 th St	300 Mbps
79326	Lincoln Elementary School	720 S Franklin Ave	300 Mbps
79323	Longfellow Elementary School	828 N Hastings Ave	300 Mbps
79319	Watson Elementary School	1720 Crane Ave	300 Mbps
79324	Hastings Middle School	201 N Marian Rd	Separate 10G aggregation and Internet access circuits
79320	Hastings High School	1100 W 14 th Street	1 Gbps
79320 annex	Learning Center	1106 W 18 th St	500 Mbps
79322	Morton Early Learning Center	731 N Baltimore Ave	300 Mbps
17016674	District Office	1515 W 8 th St	Combined with Morton



TITLE	DRAWN BY	DATE
Hastings Public Schools	Jay Blatner	1/6/2026

DESCRIPTION
Diagram of existing ALLO internet and circuit services.

ALLO SPIN #143053851

Account # 975529

SERVICE AGREEMENT

E-RATE Renewal Agreement

BEN: 138846

470: 260011278 (2026 Hastings WAN)

Customer	Hastings Public School District
Address	1515 W 8th Street Hastings, NE 68901
Contact	Lawrence Tunks 402-461-7500



This Service Agreement is dated March 30, 2026 between Hastings Public School District (Customer) and ALLO Communications LLC (ALLO FIBER). This Agreement sets forth the terms and conditions for the services as listed by ALLO to customer.

Location	Address	Service*	Bandwidth	MRC	Circuit ID	Term	BEN
Alcott Elementary School	313 N Cedar Ave	ELAN	300M	\$440	153-303-3874	60 Mo	79325
Hawthorne Elementary School	2200 W 9th St	ELAN	300M	\$440	153-303-4215	60 Mo	79321
Lincoln Elementary School	720 S Franklin Ave	ELAN	300M	\$440	153-303-1632	60 Mo	79326
Longfellow Elementary School	828 N Hastings Ave	ELAN	300M	\$440	153-303-8679	60 Mo	79323
Watson Elementary School	1720 Crane Ave	ELAN	300M	\$440	153-303-4872	60 Mo	79319
Hastings High School	1100 W 14th St	ELAN	1G	\$630	153-303-4887	60 Mo	79320
Learning Center	1106 W 8th St	ELAN	500M	\$515	153-303-2047	60 Mo	79320 annex
District Office (previously Morton ELC)	1515 W 8th St	ELAN	300M	\$440	153-303-1758	60 Mo	17016674
				\$3,785			

Contract start date: 7/1/26

This agreement may be signed in one or more counterparts, each facsimile copy of which will be deemed an original and such counterparts, together, will constitute one Agreement. This Agreement is binding as of the date ALLO signs this Agreement or places a letter in the US mail to Customer, confirming ALLO's acceptance of the contract, as signed by Customer. No alterations to this Agreement are valid, unless acknowledged in writing as accepted by both parties.

Agreed:

Allo Communications LLC

Agreed:

Hastings Public School District

By:

Printed: Hollie Messenger

Title: Enterprise Account Executive (SLED)

Date: 3/30/26
