

## **BVFD April Response Time Report – Explanation of Mutual Aids**

**Tones explanation** – Dispatch will tone (dispatch) a department out every 4 minutes until someone answers up at their station. After the 2<sup>nd</sup> tone if no one answers up by the time a 3<sup>rd</sup> tone is needed then dispatch mutual aids the next nearest department on the 3<sup>rd</sup> tone.

**WC 911 protocol is to automatically dispatch the next nearest department for any car accident, structure/building fire, and CPR in progress**

### **Mutual Aid Breakdown - 8 total mutual aid requests**

00:00 – 07:00 = 6 times

07:01-15:59 = 1 times

16:00 – 23:59 = 1 times

**Sunday April 12<sup>th</sup> at 04:09 AM** – BVFD was dispatched for an assist a party up at Johansen Manor – 6 BVFD personnel responded and treated patient who refused transport - 1 BVFD apparatus responded - Kennard was mutual aided by dispatch due to the back-to-back calls. Kennard responded and assisted BVFD with the call

**Saturday April 18<sup>th</sup> at 04:57 AM** – BVFD was dispatched for Medical Nature Unknown at Good Shepherd – 5 BVFD personnel from previous call were attempting to respond after finishing the previous call however were cancelled by Good Shepherd - Kennard was mutual aided by the crew due to still being on the previous call. Kennard was cancelled as well before going en route.

**Sunday April 19<sup>th</sup> at 03:13 AM** – BVFD was dispatched for a House Fire at a residence within City Limits – 11 BVFD personnel responded, investigated, and extinguished fire - 3 BVFD apparatuses responded - Herman Fire was automatically dual responded with Blair by dispatch due to nature of call, Herman was cancelled before going en route.

**Sunday April 19<sup>th</sup> at 05:51 AM** – BVFD was dual responded with Kennard for a one vehicle rollover – 5 BVFD personnel responded, treated, and transported one of the 3 patients – 2 BVFD apparatuses responded - Kennard was dual responded by dispatch due to the type of call, Kennard Squad responded and signed refusals from the other 2 patients.

**Monday April 20<sup>th</sup> at 11:52 AM** – BVFD was dispatched for an injured party from a fall – 6 BVFD personnel were tied up with previous call and our ambulance 810 was at Woodhouse. Fort Calhoun Rescue was mutual aided and transported this patient

**Wednesday April 22<sup>nd</sup> at 09:14 PM** – BVFD was dispatched for a seizure at the Washington County Jail – 8 BVFD personnel responded and treated the patient, Fort Calhoun transported the patient - 1 BVFD apparatus responded - Fort Calhoun was mutual aided due to previous call (4 minutes prior) and 810 still being in the shop having turbo worked on. Blair Fire Car 1 responded and initiated patient care

**Thursday April 23<sup>rd</sup> at 01:51 AM** – BVFD was dispatched for an assist a party up at a residence within city limits – 2 BVFD personnel responded and treated patient who refused transport - 1 BVFD apparatus responded - Kennard was mutual aided by dispatch due to not enough BVFD members being on the who's responding board at time of second tone - Kennard responded and assisted on scene

**Thursday April 23<sup>rd</sup> at 05:49 AM** – BVFD was dispatched for a seizure at the Washington County Jail – 2 BVFD personnel responded, treated, and transported the patient – 1 BVFD apparatus responded – Kennard was mutual aided by dispatch due to not enough BVFD members being on the who's responding board at time of second tone - Kennard responded and assisted on scene

**Total Calls for Service = 120 Calls**

- 103 Medical (85.83%)
- 17 Fire-Related (14.17%)

**Average of members per call = 6.58 members**

**April Average Enroute Time = 6 Minutes 43 Seconds**

**March = 5 Minutes 49 Seconds**

**February = 7 Minutes 40 Seconds**

**January = 7 Minutes 5 Seconds**

**April Average On Location Time = 9 Minutes 41 Seconds**

**March = 8 Minutes 47 Seconds**

**February = 10 Minutes 44 Seconds**

**January = 9 Minutes 40 Seconds**

**69 Hours, 28 Minutes** spent on calls

- Average of 34 minutes, 44 seconds per call

**Call Distribution**

- City Calls 94 (78.33%)
  - 9 Fire-Related (9.6%)
  - 85 Medical (90.4%)
- Rural Calls 26 (21.6%)
  - 9 Fire-related (34.6%)
  - 17 Medical (63.4%)
  - 12 were Mutual aid to neighboring departments (46.1%)
    - 5 to Herman Fire Department
    - 0 to Fort Calhoun Fire Department
    - 0 to Arlington Fire Department
    - 6 to Kennard Fire Department
    - 2 to Tekamah Fire Department

**Top Response Locations**

- Nursing Homes / Assisted Living Facilities = 27 (22.5%)
  - Good Shepherd = 13
    - Skilled Care Side = 9
    - Assisted Living Side = 4
  - Crowell Home = 6
    - Skilled Care Side = 5
    - Assisted Living Side = 1
- Carter House = 4
- Johansen Manor = 4
- Other Locations
  - Angel Share Apartments = 2
  - Washington County Jail = 10
  - Cargill = 3
  - Blair Housing Authority = 4

**Most EMS Primary Care Providers/Report Writers**

1. Jake Dunn – 28 Reports
2. Bob Horst – 17 Reports
3. David McIntosh – 12 Reports

4. Amie Clausen – 9 Reports
5. Dave Aten – 8 Reports
6. Ty Hernes – 8 Reports
7. Derek Paper – 5 Reports
8. Steve Howard – 4 Reports
9. Joe Maguire – 4 Reports

#### **Top Types of Calls**

- 1) Seizure = 15 Calls
- 2) Assist A Party Up = 13 Calls
- 3) Injured Party from a Fall = 13 Calls
- 4) Medical Nature Unknown = 9 Calls
- 5) Difficulty Breathing = 6 Calls
- 6) Automatic Fire Detection Signal = 6 Calls
- 7) Chest Pain = 5 Calls
- 8) Mutual Aid to Kennard = 5 Calls
- 9) Abdominal Pain = 4 Calls
- 10) Diabetic Reaction = 4 Calls

#### **Busiest Days of the Week**

1. Wednesday = 26
2. Thursday = 22
3. Monday = 18
4. Friday = 16
5. Saturday = 14
6. Sunday = 13
7. Tuesday = 11

#### **Top Time Frame**

1. 07:01 – 15:59 = 39 calls during this time
2. 16:00 – 23:59 = 54 calls during this time
3. 00:01 – 07:00 = 27 calls during this time

Date	Type	Time of Call	Disp	2nd	3rd	Enrt	Arr	cancel
4/1/2026	CHEST	03:56	03:56			04:04	04:05	
4/1/2026	FIRE	15:11	15:11			15:20		15:24
4/1/2026	TC	18:58	18:58			19:05	19:07	
4/1/2026	SYNCOPE	19:39	19:40			19:43	19:44	
4/2/2026	SEIZE	08:10	08:10			08:13	08:18	
4/3/2026	Lift assist	01:11	01:11			01:23	01:25	
4/3/2026	lift assist	18:38	18:38			18:47	18:49	
4/3/2026	lift assist	19:36	19:36			19:44	19:46	
4/3/2026	fall	23:24	23:24			23:31	23:33	
4/4/2026	FALL	05:10	05:10			05:19	05:21	
4/4/2026	Diabetic	16:15	16:15			16:22	16:24	
4/4/2026	ANXIETY	22:45	22:45			22:52	22:54	
4/5/2026	BRE	23:18	23:18			23:26	23:27	
4/6/2026	Chest	03:51	03:51			04:00	04:01	
4/6/2026	BRE	20:22	20:22			20:29	20:31	
4/6/2026	fall	21:02	21:02			21:03	21:04	
4/7/2026	FALL	14:11	14:11			14:15	14:17	
4/7/2026	UNK	17:37	17:37			17:46	17:48	
4/7/2026	ALLERGIC	18:21	18:21					18:26
4/8/2026	FAINT	09:20	09:20			09:26	09:30	
4/8/2026	UP	10:38	10:38			10:40	10:48	
4/8/2026	STROKE	12:39	12:39			12:46	12:48	
4/8/2026	SEIZE	15:28	15:28			15:32	15:33	
4/8/2026	SEIZE	16:37	13:37			16:42	16:44	
4/8/2026	ASSAULT	19:43	19:43			19:47	19:50	
4/9/2026	Med Alrm	05:28	05:28					05:30
4/9/2026	Diabetic	08:58	08:58	09:05		09:14	09:18	
4/9/2026	AFDS	10:54	10:54			10:56	10:58	
4/9/2026	Up	12:43	12:43			12:49	12:50	
4/9/2026	UNC	22:41	22:41			22:43	22:45	
4/10/2026	FALL	03:24	03:24			03:33		03:44
4/10/2026	UIP	06:18	06:18			06:34	06:44	
4/10/2026	FALL	09:57	09:57			10:03	10:04	
4/11/2026	CHEST	11:20	11:20			11:27	11:28	
4/11/2026	CHEST	20:04	20:04			20:06	20:10	
4/12/2026	BRE	04/03	04/04			04:15	04:17	
4/12/2026	FALL	04:08	04:08	04:14		04:40	04:41	
4/12/2026	UNK	18:25	18:25					18:27
4/12/2026	SICK	19:15	19:15			19:22	19:24	
4/12/2026	BRE	19:26	19:26			19:34	19:36	
4/13/2026	FALL	00:38	00:38			00:47	00:48	
4/13/2026	UP	09:52	09:52			09:53	10:00	

Date	Type	Time of Call	Disp	2nd	3rd	Enrt	Arr	cancel
4/13/2026	SEIZE	13:42	13:42			13:44	13:46	
4/13/2026	FALL	20:53	20:53			20:59	21:01	
4/13/2026	UP	21:18	21:18			21:19	21:22	
4/13/2026	AFDS	21:38	21:38					21:40
4/13/2026	CHOKING	23:56	23:56			00:06	00:08	
4/14/2026	SICK	00:11	00:11			00:17	00:22	
4/14/2026	PANIC	17:14	17:14			17:20	17:23	
4/14/2026	SICK	20:23	20:23			20:28	20:29	
4/14/2026	ABP	21:14	21:14			21:20	21:26	
4/15/2026	UNK	15:20	15:20			15:26	15:28	
4/15/2026	AFDS	18:43	18:43					18:43
4/16/2026	FALL	02:28	02:28			02:37	02:39	
4/16/2026	FALL	10:03	10:03			10:04	10:07	
4/16/2026	LOW BP	12:02	12:02			12:08	12:10	
4/16/2026	FALL	12:24	12:24			12:28	12:30	
4/16/2026	SEIZE	18:36	18:36			18:39	218:41	
4/17/2026	BRE	08:08	08:08			08:19	08:22	
4/17/2026	AB PAIN	19:39	19:39	19:44		19:49	19:51	
4/17/2026	SEIZE	23:44	23:44			23:53	23:55	
4/18/2026	HOUSE	01:39	01:39			01:46		
4/18/2026	AFDS	03:18	03:18					03:20
4/18/2026	EXPOSE	04:23	04:23			04:32	04:39	
4/18/2026	UNC	04:56	04:56	05:10				
4/18/2026	SEIZE	13:51	13:51	13:59		14:05	14:07	
4/18/2026	FALL	14:01	14:01	14:05		14:08	14:11	
4/18/2026	GAS ODOR	17:07	17:07			17:16	17:18	
4/18/2026	FALL	23:53	23:53			00:02	00:13	
4/19/2026	HOUSE	03:13	03:13			03:20	03:24	
4/19/2026	ASST PD	05:51	05:51			05:56	06:02	
4/19/2026	SMOKE	10:39	10:39					10:53
4/19/2026	HOUSE	14:23	14:23			14:28	14:32	
4/19/2026	PD	17:56	17:56			18:01	18:04	
4/19/2026	SICK	19:14	19:14			19:19	19:23	
4/20/2026	AFDS	07:18	07:18					07:21
4/20/2026	SEIZE	11:45	11:45			11:50	11:55	
4/20/2026	FALL	11:52	11:52			11:54	12:12	
4/20/2026	SEIZE	16:50	16:50			16:56	16:58	
4/21/2026	BRUSH	11:01	11:01			11:04	11:09	
4/21/2026	BRUSH	13:39	13:39			13:43	13:57	
4/21/2026	SEIZE	20:10	20:10			20:18	20:19	
4/22/2026	SUICID	01:14	01:14			01:22	01:23	
4/22/2026	Neck pn	06:14	06:14	06:23		06:30	06:37	

Date	Type	Time of Call	Disp	2nd	3rd	Enrt	Arr	cancel
4/22/2026	Fall	15:25	15:25			15:32	15:40	
4/22/2026	BRE	16:32	16:32			16:38	16:40	
4/22/2026	FALL	21:10	21:10			21:17	21:19	
4/22/2026	SEIZE	21:14	21:14			21:21	21:22	
4/22/2026	SEIZE	23:50	23:50			23:59	00:01	
4/23/2026	UP	01:51	01:51	01:55	01:59	02:10	02:11	
4/23/2026	SICK	05:49	05:49	05:53		06:03	06:03	
4/23/2026	SEIZE	06:29	06:29			06:31	06:32	
4/23/2026	SEIZE	09:51	09:51			09:54		
4/23/2026	FALL	14:00	14:00			14:02	14:05	
4/23/2026	SICK	21:24	21:24			21:26	21:29	
4/23/2026	ASSAULT	23:13	23:13			23:26	23:27	
4/24/2026	SEIZE	11:59	11:59			12:04	12:08	
4/24/2026	TREE FIRE	13:04	13:04			13:07	13:13	
4/24/2026	ODOR	14:59	14:59			15:03	15:05	
4/24/2026	HEART	16:15	16:15			16:21	16:24	
4/24/2026	Diabetic	17:29	17:29					17:37
4/24/2026	TC	17:30	17:30			17:36	17:37	
4/25/2026	TC	17:09	17:09			17:13		17:31
4/26/2026	BACK	05:19	05:19	05:23		05:28	05:31	
4/27/2026	UP	02:35	02:35			02:45	02:46	
4/27/2026	SICK	08:53	08:53			09:03	09:04	
4/27/2026	HIP PAIN	17:01	17:01			17:07	17:09	
4/27/2026	FALL	20:51	20:51			20:57	20:59	
4/28/2026	FALL	05:20	05:20			05:29	05:36	
4/29/2026	GAS	12:27	12:27	12:34		12:40	12:43	
4/29/2026	FALL	13:33	13:33			13:34	13:37	
4/29/2026	Diabetic	15:46	15:46			15:49	15:51	
4/29/2026	PANIC	18:44	18:44	18:49		18:54	18:57	
4/29/2026	CO	21:23	21:23			21:31	21:34	
4/29/2026	FALL	23:22	23:22			23:25	23:27	
4/30/2026	CHEST	13:06	13:06			13:09	13:12	
4/30/2026	UP	15:11	15:11			15:14	15:17	
4/30/2026	STROKE	19:31	19:32			19:31	19:32	
4/30/2026	ASST PD	22:24	22:24			22:29	22:30	

Date	Type	M/A Req	M/A Disp	Enrt	Arr	Cancelled	City/Rural
4/1/2026	CHEST						C
4/1/2026	FIRE		Herman				C
4/1/2026	TC						C
4/1/2026	SYNCOPE						C
4/2/2026	SEIZE						C
4/3/2026	Lift assist						C
4/3/2026	lift assist						C
4/3/2026	lift assist						C
4/3/2026	fall						C
4/4/2026	FALL						C
4/4/2026	Diabetic						C
4/4/2026	ANXIETY						C
4/5/2026	BRE						C
4/6/2026	Chest						C
4/6/2026	BRE						C
4/6/2026	fall						C
4/7/2026	FALL						C
4/7/2026	UNK						CC
4/7/2026	ALLERGIC						C
4/8/2026	FAINT						C
4/8/2026	UP	Kenard					C
4/8/2026	STROKE						C
4/8/2026	SEIZE						C
4/8/2026	SEIZE						C
4/8/2026	ASSAULT						C
4/9/2026	Med Alrm						C
4/9/2026	Diabetic						County
4/9/2026	AFDS						C
4/9/2026	Up						C
4/9/2026	UNC						C
4/10/2026	FALL	Herman					County
4/10/2026	UIP						C
4/10/2026	FALL						C
4/11/2026	CHEST						C
4/11/2026	CHEST						C
4/12/2026	BRE						C
4/12/2026	FALL	Kenard	04:14	04:22	04:30		C
4/12/2026	UNK						C
4/12/2026	SICK						C
4/12/2026	BRE						C
4/13/2026	FALL						C
4/13/2026	UP	Kenard					C

Date	Type	M/A Req	M/A Disp	Enrt	Arr	Cancelled	City/Rural
4/13/2026	SEIZE						C
4/13/2026	FALL						C
4/13/2026	UP						C
4/13/2026	AFDS						County
4/13/2026	CHOKING						C
4/14/2026	SICK						C
4/14/2026	PANIC						C
4/14/2026	SICK						C
4/14/2026	ABP						C
4/15/2026	UNK						C
4/15/2026	AFDS						C
4/16/2026	FALL						C
4/16/2026	FALL						C
4/16/2026	LOW BP						C
4/16/2026	FALL						C
4/16/2026	SEIZE						C
4/17/2026	BRE						C
4/17/2026	AB PAIN						C
4/17/2026	SEIZE						C
4/18/2026	HOUSE	Burt Co	Burt Co				County
4/18/2026	AFDS						C
4/18/2026	EXPOSE						County
4/18/2026	UNC	Kenard	05:16	05:10		05:16	C
4/18/2026	SEIZE						C
4/18/2026	FALL						C
4/18/2026	GAS ODOR						C
4/18/2026	FALL						County
4/19/2026	HOUSE	Herman		03:20	03:24		C
4/19/2026	ASST PD	Kenard	05:51	05:30	05:37		C
4/19/2026	SMOKE						County
4/19/2026	HOUSE						C
4/19/2026	PD						C
4/19/2026	SICK						C
4/20/2026	AFDS						C
4/20/2026	SEIZE						C
4/20/2026	FALL	Ft Calhoun	Ft Calhoun	11:54	12:12		C
4/20/2026	SEIZE						C
4/21/2026	BRUSH						C
4/21/2026	BRUSH	Herman	13:51	13:51	13:57		County
4/21/2026	SEIZE						C
4/22/2026	SUICID						C
4/22/2026	Neck pn	Kenard	06:14	06:34	06:38		County

Date	Type	M/A Req	M/A Disp	Enrt	Arr	Cancelled	City/Rural
4/22/2026	Fall						C
4/22/2026	BRE						C
4/22/2026	FALL						C
4/22/2026	SEIZE						C
4/22/2026	SEIZE						C
4/23/2026	UP						C
4/23/2026	SICK						C
4/23/2026	SEIZE						C
4/23/2026	SEIZE	Kenard	09:56	09:53	09:53		County
4/23/2026	FALL						C
4/23/2026	SICK						C
4/23/2026	ASSAULT						C
4/24/2026	SEIZE						C
4/24/2026	TREE FIRE						C
4/24/2026	ODOR						C
4/24/2026	HEART						C
4/24/2026	Diabetic						C
4/24/2026	TC	Kenard	17:30			17:40	C
4/25/2026	TC	Herman	17:09	17:14	17:16		County
4/26/2026	BACK						C
4/27/2026	UP						C
4/27/2026	SICK						C
4/27/2026	HIP PAIN						C
4/27/2026	FALL						C
4/28/2026	FALL	Herman	05:20	05:30	05:37		C
4/29/2026	GAS						C
4/29/2026	FALL						C
4/29/2026	Diabetic						C
4/29/2026	PANIC						C
4/29/2026	CO						C
4/29/2026	FALL						C
4/30/2026	CHEST	13:27	Bennington	13:27	13:37		C
4/30/2026	UP						C
4/30/2026	STROKE						C
4/30/2026	ASST PD						C