

Information Technology

☎ 402-562-4242

@ it@columbusne.us



City of Columbus

City Hall

2500 14th St., Suite 3

P. O. Box 1677

Columbus, NE 68602

MEMORANDUM

DATE: 6/17/2025
TO: City Administrator / Mayor / City Council
FROM: Matt Soukup
RE: Kidwell Managed Phone Agreement

RECOMMENDATION:

I recommend the approval of the Kidwell Managed Phone Agreement with the 3 year option.

DISCUSSION:

The maintenance renewal is for Kidwell support of the Mitel phone system used by the City offices. This support includes Kidwell support to troubleshoot software and hardware issues, upgrade software, and assisting IT staff with any configuration changes needed.

FISCAL IMPACT:

Initial cost will be \$16,000 for the 3 year maintenance. There is a recurring cost for the maintenance.

Funds for this purchase will come from GL 100-100-54380 – Maintenance Agreements.

ALTERNATIVES:

Staff makes no alternative recommendation.

SIGNATURE:

By: Matt J Soukup

Approved By: Heather Lindsley
Heather Lindsley, Finance Director

Approved By: Tara Vasicek
Tara Vasicek, City Administrator



City of Columbus

Matt Soukup
2424 14th St
Box 1677
Columbus, NE 68602.00
United States
msoukup@columbusne.us

Anthony Wilkason

awilkason@kidwellinc.com
(402) 473-7780
KIDQ22704

4/25/2025

Kidwell Managed Phone Agreement Options

Description	Qty
<u>1 Year Option</u>	
Kidwell Managed Phone Agreement	1
- 1 Year	
- Please see attached contract for coverage, terms, and conditions	
1 Year Total	\$6,000.00
<u>3 Year Option</u>	
Kidwell Managed Phone Agreement	1
- 3 Years	
- Please see attached contract for coverage, terms, and conditions	
3 Year Total	\$16,000.00
<u>5 Year Option</u>	
Kidwell Managed Phone Agreement	1
- 5 Year	
- Please see attached contract for coverage, terms, and conditions	
5 Year Total	\$25,000.00

LINCOLN

3333 Folkways Circle
Lincoln, NE 68504
Tel 402.475.9151

OMAHA

7050 S 110th St
La Vista, NE 68128
Tel 402.333.2333

KEARNEY

414 East 6th Street
Kearney, NE 68847
Tel 308.233.5111



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Description	Qty
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By signing, CUSTOMER ACKNOWLEDGES that they have reviewed and understand all attached terms and conditions of this agreement.

Notes:

- * Sales Tax has not been included.
- * 50% Deposit Due Upon Signing.
- * This proposal may be withdrawn by Kidwell if not accepted within thirty days.

Terms:

- * Payment to be made as follows:
 - Accounts not paid within thirty days are subject to a finance charge of 1% monthly and an annual rate of 12%.

Please indicate option selection by circling the option total. Any applicable sales tax will be added upon invoice.

By signing, CUSTOMER ACKNOWLEDGES that they have reviewed and understand all attached terms and conditions of this agreement.

Authorized Kidwell Signature: Shawn Phillips Date: 4/25/2025

Customer Signature: _____ Date: _____

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