## CENTRAL COMMUNITY COLLEGE

## **ENHANCED NOTIFICATION SERVICE**

## **COLLEGE WIDE**

This project consists of an Enhanced Notification System (ENS) for the College. Enhanced notification system will allow the College to completely saturate all physical facilities with audio and visual notification alerts regardless of status. Facility notification system modalities often leverage the organization's network infrastructure targeting specified network endpoints via specific persons and may also leverage the Internet and wireless services carriers to extend system reach to personal devices such as smartphones and tablets. This system will work to enhance the current RAVE system. The system will include five new/expanded CCC emergency notifications methods: (1) Bi-directional Integration, (2) Desktop Client Installation, (3) Digital Signage Integration; (4) Cisco Phone Integration and (5) Panic Button Installations.

- 1. <u>Bi-directional Integration</u>: Current Rave mobile safety and new partner must have technologies with integrated partner. This partnership means a RAVE alert can activate in a new system and a new system alert can activate RAVE.
- 2. <u>Desktop Client Installation</u>: Desktop client solution would be installed on college owned computing devices. The desktop client will provide emergency notification coverage for local office and classroom workstations.
- 3. <u>Digital Signage Integration</u>: CCC's digital signage solution supports integration points via RSS/CAP or Windows-based player feeds. RSS/CAP feeds would enable CCC to integrate an ENS directly with the RAVE service/solution.
- 4. <u>Cisco Phone Integration</u>: This will allow the college's emergency notification systems with its current CISCO phone service/solution.
- 5. <u>Panic Button Installations</u>: This would include the integration of hardware and software panic buttons across the institution at predefined physical locations.

This project would allow for enhanced standardized alerting for emergency scenarios and set the stage for an emergency notification/crisis communication plan.

This request for services went out to the following companies:

Alertus - Phase 1 bid \$43,190.00

Everbridge - No Bid

App Armor - No Bid

ReGroup - No Bid

For this project, the amount of \$45,000.00 was budgeted as part of the FY 2020-2021Budget.

The College President recommends acceptance of the bid from Alertus in the amount of \$43,190.00 for this purchase.