

**CITY HALL**

400 Ella Street | Beatrice, NE 68310

Phone: 402.228.5200 Fax: 402.228.2312

SERVICE CENTER

500 North Commerce Street | Beatrice, NE 68310

Phone: 402.228.5211 Fax: 402.223.5181

BOARD POLICY: #51**DATE:** April 6, 1972 (Revised November 1, 2023)**SUBJECT:** Adjustment of Sewer Charges

The following methods will be used in adjusting sewer charges:

RESIDENTIAL

- (a) Persons claiming a water leak must present plumber's bill or other satisfactory evidence showing repair of claimed leak. Duration and extent of leak will be determined by analysis of past water consumption.
- (b) If leak was such that water was discharged to the sewer, the customer will be required to pay the appropriate charge for the period of the leak but the estimated excess water consumption will be credited in computing the monthly average for the five month period.
- (c) Adjustments on residential sewer use fees in buildings occupied by more than one but not more than three families will not be adjusted to an amount lower than the number of families in the building times the sewer use fee minimum.

COMMERCIAL

- (a) Commercial customers claiming a water leak must present a plumber's bill showing repair of the claimed leak.
- (b) The sewer charge will not be adjusted if the leak was such that the water was discharged to the sewer.
- (c) If water was not discharged to sewer then an adjustment may be made based on past water consumption records.

In all cases the decision on whether to adjust and the amount of the adjustment will be determined by the Finance Director or the General Manager.

Tobias J. Tempelmeyer
General Manager



Redline

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- (c) Adjustments on residential sewer use fees in buildings occupied by more than one but not more than three families will not be adjusted to an amount lower than the number of families in the building times the sewer use fee minimum.

COMMERCIAL

- (a) Commercial customers claiming a water leak must present a plumber's bill showing repair of the claimed leak.
- (b) The sewer charge will not be adjusted if the leak was such that the water was discharged to the sewer.
- (c) If water was not discharged to sewer then an adjustment may be made based on past water consumption records.

In all cases the decision on whether to adjust and the amount of the adjustment will be determined by the ~~Office Manager~~ Finance Director, ~~Assistant General Manager~~, or the General Manager.

Tobias J. Tempelmeyer
General Manager